

Special Conditions for Domains

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1.0 General

This agreement governs the relationship between ServeTheWorld (STW) and the Customer.

The purpose of this document is to establish the specific terms that apply to web hosting. These specific terms supplement the general terms of the agreement. In case of conflict between the two, the specific terms take precedence over the general terms.

Matters not defined in the specific terms are subject to the General Terms and Conditions.

2.0 Right of Withdrawal

There is no right of withdrawal for domains that have been registered.

3.0 Subscription

A domain is an ongoing subscription that is billed in advance. If the invoice for the domain is not recorded as paid by the domain's renewal date, the domain will expire and be released according to the current rules for the specific top-level domain. Domains are typically invoiced well in advance of their renewal dates.

4.0 Miscellaneous

The customer is obligated to adhere to the current domain rules. STW reserves the right to be listed as the administrative contact, technical contact, and payment contact for the domain to the extent deemed necessary by STW.

The "first come, first served" principle applies to domains. The customer has not secured a domain until it has actually been registered. The customer is responsible for checking if the domain is indeed registered. STW will not compensate for losses arising from failure to fulfill this obligation.

5.0 Price Changes

Domain prices are not adjusted for inflation. The price for domains may be modified if the top-level registrar or domain subcontractor changes their prices. STW has the right to adjust prices due to changing market conditions. An example is a change in the currency exchange rate that STW pays to its domain subcontractor. Minor price changes will not be notified in advance.

6.0 Liability

Under no circumstances can the customer claim compensation for loss of a domain or other domain related matters exceeding a maximum amount of NOK 3000. Compensation does not cover liability for indirect losses, including lost profits, consequential losses, and other incidental losses. Claims for compensation due to breach must be presented without undue delay.

STW is not liable for compensation in the event of Force Majeure.

7.0 Cancellation

The customer is responsible for initiating the termination process within the Control Panel by turning off domain renewal, unless otherwise approved by an STW customer representative. If the customer terminates through a different method, it is at STW's discretion to decide whether the termination will be accepted.